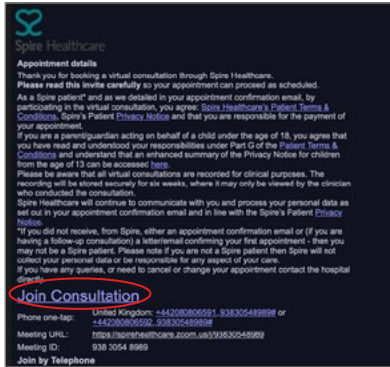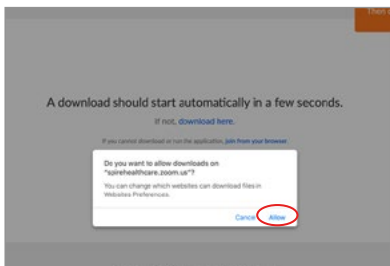# Spire Healthcare

Using Zoom for your virtual appointment
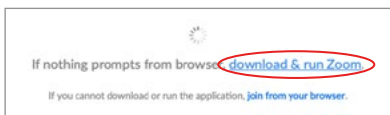
Using an Apple Mac device

Step 1
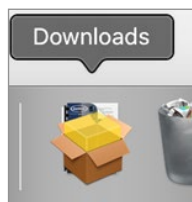Click 'Join Consultation' in your email invite

Step 2
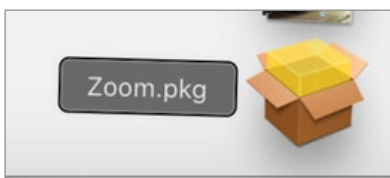Click allow when the download prompt appears

Step 3
If the automatic download prompt does not start then click download and run Zoom
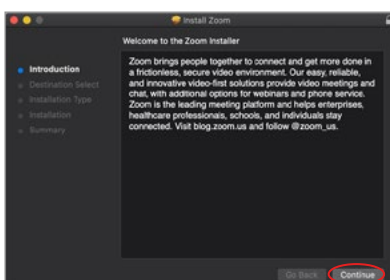

Step 4
Once the download has completed you can open the download file from the system tray from your desktop screen

Step 5
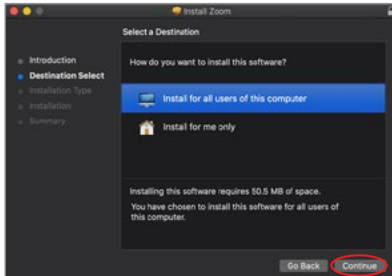Select the Zoom file – Zoom.pkg

Step 6
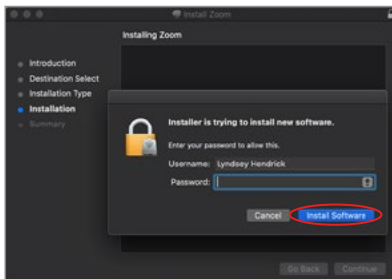You will see the introduction to the Zoom installation. Click 'Continue'

Using Zoom for your virtual appointment
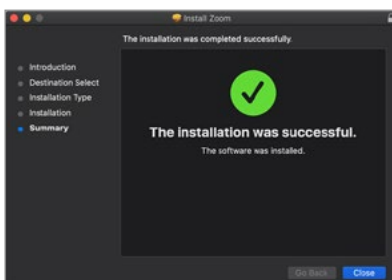
Using an Apple Mac device

Step 7
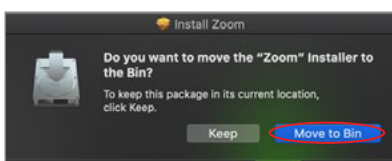Select your preferred installation and click 'Continue'

Step 8
Click 'Install Software'. Enter your password if asked for approval to install
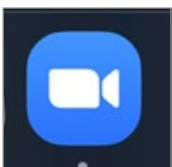

Step 9
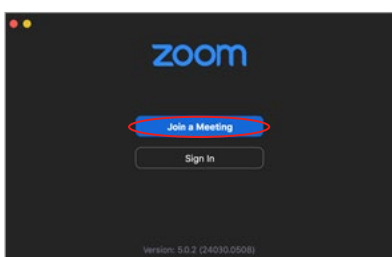On completion you will be notified that the installation was successful

Step 10
If prompted, you can now move the installer to the bin
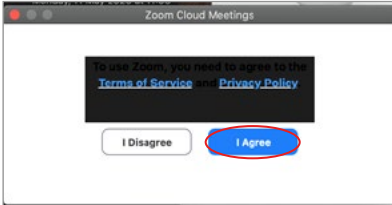

Step 11
Now open the Zoom app

Step 12
Click on 'Join a meeting' and then enter you meeting id that is included in the email invite
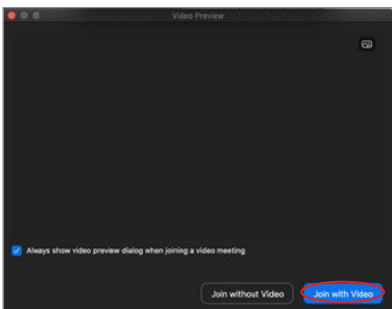
Using Zoom for your virtual appointment
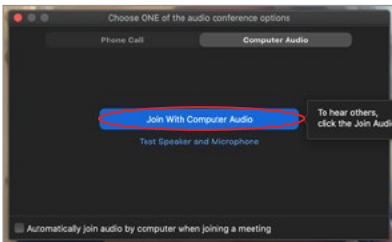
Using an Apple Mac device

Step 13

You will be prompted to read the Zoom Terms of service. Then click 'I agree'

Step 14

You should be able to see a preview of your camera. Click 'Join with video'

Step 15

When prompted, click on 'Join With Computer Audio'

You are now in your virtual consultation.